

Business Law

LAP 17 – Consumer Protection



Name _____

Period _____

Date Started _____

Date Completed _____

DoDEA Standards

- ◆PT2a Engage in higher order thinking and will apply problem-solving strategies in purposeful ways, both in situations where the problem and desirable solutions are clearly evident and in situations requiring a creative approach to achieve an outcome.
- ◆PT3a Communicate ideas to justify position, persuade and convince others, and responsibly challenge existing procedures and policies.
- ◆PT5e Abide by and apply the principles of law as a citizen of a global community.

Objectives

- ◆ Identify federal laws designed to protect the consumer.
- ◆ Recognize bait and switch advertising.
- ◆ Describe the rules that protect consumers when they order goods by mail and receive unordered goods by mail.
- ◆ Explain the meaning of product liability.
- ◆ Determine where to obtain consumer protection assistance.

Text - Understanding Business and Personal Law**Resource** - Chapter 17**Time Frame** - 3 hours (suggested) for textbook assignments- 2 hours (suggested) for Trial Stories Video 6**Introduction** - Chapter 17 identifies laws designed to protect the consumer.

Turn in completed activities as directed by instructor.

_____ Read Chapter 17, Consumer Protection, pages 226-239

_____ Read Review Summary, page 239

_____ View Video: Trial Story Videotape 6, Mosely vs. General Motors "A Son's Death: Is GM at Fault?"

_____ Complete Video Guide Sheet Mosely vs. General Motors "A Son's Death: Is GM at Fault?"

_____ Complete Workbook pages 45-46

_____ Complete Applying Critical Thinking Skills, page 240, questions 1, 2, 4, and 5

_____ Complete Cases in Point - All

_____ Complete Cases to Judge – All

_____ Complete Chapter 17 Test

Self Assessment – “I/ I can...”

- identify federal laws designed to protect the consumer.
- recognize bait and switch advertising.
- describe the rules that protect consumers when they order goods by mail and receive unordered goods by mail.
- explain the meaning of product liability.
- determine where to obtain consumer protection assistance.